

# Diamond Valley Community Support

## Services

- Emergency Relief: Food Parcels, Fresh Meals, Food Vouchers, Transport assistance, Phone Assistance, Op Shop Referrals, Chemist Support, Material aid.
- Information and Referral
- Advocacy
- Volunteers Hub
- Tax Help
- Financial Counselling
- Legal Advice

## Contact Us:

📞 9435 8282    ✉️ info@dvsupport.org.au    🌐 www.dvsupport.org.au

📍 Shop 378a, Level3, Greensborough Plaza,  
Greensborough 3088 (near Kmart)

Hours: Monday to Friday 10am - 4pm  
DROP IN - NO APPOINTMENT NECESSARY  
FREE, CONFIDENTIAL SUPPORT



| Organisation                                                                                                                                                                             | Services                                                                                                                                                                   | M | T | W | TH | F | S | S |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---|---|----|---|---|---|
| <b>BANYULE SUPPORT INFORMATION CENTRE</b><br>Shop 48, The Harmony Centre, The Mall<br>West Heidelberg<br>Hours: Mon, Tues, Wed, Fri 12pm - 3pm<br>Thurs 10:30am - 1:30pm<br>T: 9459 5959 | Fresh & dry food parcels<br><b>APPOINTMENT REQUIRED</b><br>Eligibility: must be a resident of Banyule                                                                      | ✓ | ✓ | ✓ | ✓  | ✓ |   |   |
| <b>DAREBIN INFO VOLUNTEER RESOURCE CENTRE (DIVRS)</b><br>285 - 287 High St, Preston<br>Hours: Mon - Thurs 10am - 3.30pm<br>T: 9480 8200                                                  | Fresh & dry food parcels<br>11-12.30pm<br><b>DROP IN</b><br>Eligibility: Centrelink card holders, must be a resident of Darebin                                            | ✓ | ✓ | ✓ | ✓  |   |   |   |
| <b>DIAMOND VALLEY COMMUNITY SUPPORT</b><br>Shop 378a, Level 3 Greensborough Plaza,<br>Greensborough<br>Hours: Mon - Fri 10am-4pm<br>T: 9435 8282                                         | Non-perishable food parcels.<br>Fresh & frozen meals<br><b>DROP IN</b><br>Eligibility: must reside in 3083 (Banyule Area), 3087, 3088, 3093, 3094 and Nillumbik post codes | ✓ | ✓ | ✓ | ✓  | ✓ |   |   |
| <b>DIAMOND VALLEY FOODSHARE</b><br>203 Henry Street, Greensborough<br>Hours: Mon - Fri 1- 3pm & Last Saturday of each month                                                              | Fresh & dry food parcels<br><b>REFERRAL NEEDED VIA</b><br>Diamond Valley Community Support                                                                                 | ✓ | ✓ | ✓ | ✓  | ✓ |   | ✓ |
| <b>EMPOWER AUSTRALIA</b><br>360 Main Road, Lower Plenty<br>Hours: Sun 9am – 10am<br>T: 0404 203 710                                                                                      | Fresh & dry food parcels<br><b>DROP IN</b><br>ID required                                                                                                                  |   |   |   |    |   |   | ✓ |

| Organisation                                                                                                                                     | Services                                                                                                                                   | M | T | W | TH | F | S | S |
|--------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|---|---|---|----|---|---|---|
| <b>ENCOMPASS CARE</b><br>3 / 31 – 61 McLeans Rd, Bundoora<br>Hours: Tues & Wed 9am – 3pm<br>T: 9467 6777                                         | Fresh & dry food parcels<br>MUST BE PRE-BOOKED VIA PHONE                                                                                   |   | ✓ | ✓ |    |   |   |   |
| <b>GREENHILLS NEIGHBOURHOOD HOUSE</b><br>2 Community Drive, Greensborough<br>Hours: Thurs 9am - 12:30pm<br>T: 9435 9287                          | Fresh & dry food parcels<br>DROP IN<br>ID required                                                                                         |   |   |   | ✓  |   |   |   |
| <b>HEALTHABILITY</b><br>917 Main Road Eltham<br>Hours: Mon - Fri : 8.30am-5.00pm<br>Sat 8.30am-12.30pm                                           | Pantry staples & toiletries<br>DROP IN SERVICE                                                                                             | ✓ | ✓ | ✓ | ✓  | ✓ | ✓ |   |
| <b>Holstep Health (FRM Banyule Community Health)</b><br>21 Alamein Road, West Heidelberg<br>Hours: Mon-Thru 8am-5pm Fri till 4pm<br>T: 9450 2000 | Food parcels & vouchers<br>APPOINTMENT REQUIRED (9am-12pm)<br>Eligibility: must be a resident of Banyule, Darebin, Whittlesea or Nillumbik | ✓ | ✓ | ✓ | ✓  | ✓ |   |   |
| <b>LIVINGSTONE BAPTIST CHURCH</b><br>1 Livingston St, Ivanhoe<br>Hours: Tues 12pm-2pm<br>SCHOOL TERM ONLY<br>T: 9497 2014                        | Fresh & dry food parcels<br>APPOINTMENT REQUIRED<br>Eligibility: Healthcare/Centrelink Card or experiencing financial hardship             |   | ✓ |   |    |   |   |   |
| <b>ROTARY CLUB DIAMOND CREEK</b><br>Diamond Creek Community Centre<br>28 Main Hurstbridge Road, Diamond Creek<br>Hours: Sat 9am - 10am           | Fresh food parcels<br>DROP IN                                                                                                              |   |   |   |    |   | ✓ |   |
| <b>SALVATION ARMY</b><br>Call Hotline for Assistance<br>Best to call Mon - Wed and in the morning<br>T: 8873 5288                                | Vouchers and food parcels<br>PHONE ASSESSMENT<br>Eligibility: Must be a resident of Whittlesea, Darebin, Banyule or Nillumbik              | ✓ | ✓ | ✓ | ✓  | ✓ |   |   |
| <b>SALVATION ARMY</b><br>263 Gower St, Preston VIC 3072<br>Hours: Mon- Thurs 9.30am - 3:30pm<br>T: 9471 9111                                     | Food parcels<br>DROP IN<br>Appointment required                                                                                            | ✓ | ✓ | ✓ | ✓  |   |   |   |
| <b>ST JOHN'S DIAMOND CREEK</b><br>Hours: Mon 1.30pm - 3pm<br>T: 9438 1264                                                                        | Pantry staples & toiletries<br>DROP IN SERVICE<br>register your interest : <a href="http://WWW.STJOHNSDC.ORG.AU">WWW.STJOHNSDC.ORG.AU</a>  | ✓ |   |   |    |   |   |   |
| <b>ST VINCENT DE PAUL (VINNIES)</b><br>Hours: Mon – Fri 10am - 3pm<br>FOOD RELIEF: 13 18 12<br>WELFARE LINE: 1800 305 330                        | Food parcels and vouchers<br>Home visit only<br>PHONE ASSESSMENT REQUIRED                                                                  | ✓ | ✓ | ✓ | ✓  | ✓ |   |   |
| <b>UNI HILL CHURCH/ HOPE CENTRE</b><br>17 Enterprise Dr, Bundoora<br>Hours: Wed 10-11.15pm<br>T: 0423 165 320                                    | Fresh & dry Food Parcels<br>BOOKING REQUIRED                                                                                               |   |   | ✓ |    |   |   |   |

Pantry locations:

**LINC @ ST MARGARETS CHURCH**  
 79-81 Pitt Street, Eltham

**ROSANNA FIRE STATION**  
 232 Lower Plenty Road, Rosanna

The pantries can be accessed 24/7

Basic pantry and assorted items.  
Walk-in

|   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|
| ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
|---|---|---|---|---|---|---|